

Major Public Queensland Energy Company Implements Trimagic Solution for Library Management

Formal tendering process results in the selection of a Trimagic solution.

In January 2005, a major QLD government-owned energy corporation went to tender for a new library management system. Following a lengthy review process, a Trimagic solution was selected in May 2005, ahead of several short-listed vendors.

The company were looking for a system to provide not only state of the art library management functionality, but also to offer a very secure environment for client self-service. The library holds approximately 7,000 items and services 600 personnel in the Brisbane head office. They were looking for a system which would deliver the best overall contribution to both company and library future strategic development.

The solution

Apart from specific selection criteria, it was obviously essential for the new system to overcome limitations with the existing system, including:

- Outdated and slow technology – not browser based.
- Fixed and limited field lengths.
- Impossible to change.
- No internal IT support.

Therefore, it was very important for the new system to combine “ready to go” integrated web functionality with the flexibility to easily accommodate specific requirements now and in the future, and to avoid a long-term high dependency upon the vendor.

Secure user access an essential requirement

Apart from the full range of integrated library management modules, the Trimagic solution was flexible enough to accommodate all of the additional specialised requirements of the company. One important application was the mandatory provision of secured personal pages.

How does this work? Any staff member who is an authorised and registered borrower within the system can access their personal page. When a user logs onto his or her computer, they must enter a personalised logon comprising a unique alpha-numeric sequence known only to that person. This single user log-on is used by the system to access the OPAC, thereby preventing both unauthorised entry and also capacity to search the personal page of any other staff member.

Personal pages not only enable the user to search the library catalogue but also provide a range of additional information including current awareness, serials currently circulated and items on loan. Personal pages essentially provide an effective means of communication between a large number of dispersed clients and the library staff.

Trimagic Software are experts at providing solutions to meet a wide range of information management challenges. This is one of many reasons why information professionals throughout Australia choose Trimagic. Our solutions are powerful, innovative and tailored to meet the individual requirements of our clients.